

**From:** Ray D'Andrade  
**To:** Microsoft ATR  
**Date:** 1/25/02 6:21pm  
**Subject:** Microsoft Settlement

I have been using Microsoft products for many years now. I am a computer consultant and I work in many different systems. Their products far exceed the quality of their competitors on the market. In addition, their products are well marketed. They made it easy for anyone to develop software for their platform, and that is why there is more third party support for their platform than any other. These are the reasons that they have the market share of desktop PCs. Now they are starting to dominate the server and backoffice market for the same reasons. I have used competitors products for desktop software and backoffice, and no other competitor comes close to the low cost, high functionality, and high user-friendliness, and customization of Microsoft's products.

The people that I know that work there say that it is an excellent company to work for and it's well managed. They are model for other technology companies to follow. The bottom line is that Microsoft is a well managed company that develops some of the best software that is available on the market. This is why they dominate the market, NOT because of unfair business practices. The initial settlement was unfair to Microsoft because they did not do anything wrong. Any further pursuit of action against Microsoft is even more unfair. You are punishing a company for creating excellent products at affordable prices.

I look forward to the day when these hearings are over and we can all get back to business as usual. No further action is required against Microsoft. The punishment Microsoft received far exceeds what it deserves.

A concerned citizen and technology business owner,  
Ray D'Andrade  
Bright Network Solutions, Inc.  
Princeton, NJ